



# CIKLOPEA

Individual approach.  
Customized solutions.

## Award-Winning Language Solutions Partner

If you believe efficient communication is the way towards market success, you have come to the right place.

# Company Profile

Ciklopea is a well-known name and regional leader in the language services industry. As a professional translation company with offices in Croatia (Zagreb and Rijeka) and Serbia (Belgrade) and a highly competent team of specialized experts, we help companies from various industries and institutions to overcome language and cultural barriers and enable their fast and efficient multilingual communication with the target market.

<b>Vendor's name:</b>	Ciklopea
<b>Type of business:</b>	Language Solution Provider
<b>Services:</b>	Translation, Interpreting, Localization, Consulting
<b>Languages:</b>	From English, German and other European languages into Slovenian, Croatian, Serbian, Bosnian, Macedonian, Montenegrin, Albanian, Bulgarian and Romanian (SEE languages) plus Russian and Ukrainian.
<b>Summary of main business activities in 2014:</b>	13,825,355 source words translated 9,923 projects delivered to 500+ corporate customers worldwide
<b>Quality Management System:</b>	ISO 9001 certified since 2009 ISO 17100 (EN 15038) certified since 2009 ISO 27001 certified since 2014
<b>General information:</b>	Year established: 2003 No. of in-house employees: 17 No. associates & partners engaged each day: 30+
<b>Technologies:</b>	SDL Studio GroupShare, MemoQ Server, Across Language Server, Memsources Cloud
<b>Projects:</b>	ABB, Abbott, Adobe, Aerzen, Alcatel, Beko, Belkin, Bizerba, Bosch, Braun, FAG, Fujifilm, Gambro, Grohe, Heineken, Hermle, Hoffmann, HP, IBM, JohnDeere, LaRochePosay, Lancome, Makita, McAfee, Mercedes, Michelin, Microsoft, Nestle, Nike, Nikkiso, Octapharma, Opera, Panasonic, Phillips, Quintiles, Rehau, Ruukki, Samsung, Siemens, Varian

# Quality and Responsibility

Quality and responsibility are Ciklopea's strategic guidelines. Our quality management approach is long term and preventative, and we strive toward continuous improvement that will satisfy and exceed our clients' expectations. Ciklopea has grown and developed through knowledge sharing, investment in technology, use of local resources, and other similar responsible practices. Positive changes in the lives of our clients, suppliers, employees, and our local community are our greatest motivation and reward.

— Quality Management System:

**ISO 9001, ISO 17100 and ISO 27001**

— Key Difference Award:

**Award for the achievements in the field of human resources**

— Translators without Borders:

**BRONZE Sponsor**





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**Sales Contact:**






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